

## **REGULATION: SURF SCHOOL QUALITY CERTIFICATION 2022**

The Portuguese Surf School Association's Quality Certification was created aiming to encourage Surf Schools and Camps to adopt best practices in their operations, centered around the provision of quality, safe services, and based in principles of loyal and healthy competition.

This stamp is a tool which rewards the Surf operators that comply with specific Quality and Safety requirements, considering the need to differentiate and value them in a growing, increasingly competitive market.

The Portuguese Surf School Association, as the representative of the national learn-to-surf sector, has laid out the Certification's criteria and associated Code of Conduct and Safety, which will be annually reviewed and adapted with the active participation of all certified members.

## **Regulation of Access and Operation of the Surf School Quality Certification**

- 1. Access to the Certification is possible to every Surf School associated to the Portuguese Surf School Association, valid at the moment of request;
- 2. The Quality Certification is valid for the civil year of 2022;
- 3. Every Certified Surf School will receive, via post, a kit containing informative and promotional gear relative to the Certification;
- 4. Every Certified Surf School and Camp must comply with the attached Code of Conduct and Safety;
- 5. Every Certified member will join a Task Force, coordinated by the Board of the Association, which will be responsible for creating the Certification's Regulation of Access and Operation for the following year;



- 6. The application is processed by sending to the Association, the attached Declaration, duly filled and signed by the legal representative of the Surf School, together with the following documents:
  - 6.1. Proof of licensing issued by the Port Authority and/or Municipality to operate for the entire year of 2022;
  - 6.2. Valid Surf Coach Title, issued by the IPDJ, for the head Coach;
  - 6.3. Proof of labor bond between the Surf School and the head Coach;
  - 6.4. Proof of attendance, in the last 3 years, in training on water rescue, first aid and/or CPR, of at least one of the members of the coaching team;
  - 6.5. Copy of the Contingency Plan relative to containing the spread of COVID-19;
  - 6.6. Copy of the Emergency Plan implemented, relative to the procedures of all staff in emergency situations;
- After verifying the accordance of the above-mentioned documents, the Association will issue an invoice to the applicant Surf School, in the value of 60€ (sixty euros) corresponding to the single payment fee at the time of joining;
- 8. All certified members must annually share the documents mentioned in point 6;
- 9. The non-compliance of the Quality Certification's assumptions, as laid out in this Regulation and attachments, will be evaluated by an independent commission, determined by the Task Force in operation, which may determine the removal of the Certification;
- 10. The list of Certified Surf Schools and Camps will be disclosed and updated by the Association, through its channels;
- 11. Only Certified Surf Schools may use the stamp and associated image of the Certification, whether on their promotional materials or in their premises and equipment.